

2022 Wake County Community Health Needs Assessment UNC Health Rex Implementation Plan

November, 2022



2022 Community Health Needs Assessment Implementation Plan



**Affordable Housing
& Homelessness**



Access to Health Care



Mental Health

Goal: To implement equitable strategies that will reduce these as top issues affecting the health and well-being of Wake County residents

2022 Implementation Plan

UNC Health Rex Strategy: Affordable Housing & Homelessness

UNC Health Rex is one of the largest employers in Wake County. It is a priority to ensure our teammates have the ability to access affordable housing in Wake County, should they choose. Our community engagement partnerships will include those who specialize in addressing housing development and sustainability.

Affordable Housing & Homelessness	
<i>Actionable Items</i>	<i>Accountability/Measurement</i>
Invest in the U3 University Employee Study in partnership with UNC CH to evaluate housing throughout the County	Make recommendations and develop an action plan
Utilize a newly developed social determinants of health EPIC dashboard to connect patients with community resources and analyze data to evaluate effectiveness	Track patients reached and resources connected
Explore strategies with the Health Anchor Network and commit to support local, non-profit, community, business and government partnerships with a focus on addressing housing and other social determinants of health that impact affordable housing	Track partnerships and evaluate ROI

UNC Health Rex Strategy: Access to Healthcare

It is UNC Health Rex’s mission to care for ALL, regardless of their ability to pay. Investing in education, expansion projects and innovative strategies across Wake County is essential to accommodate for our growing, aging population.

Access to Health Care	
Actionable Items	Accountability/Measurement
Conduct strategic planning for expansion of services across Wake County that improve access	Open facility, establish new points of care and providers and measure utilization
Increase capacity of care for outpatient services through expanded hours of operation and virtual care options at UNCPN care sites	Track utilization for new and existing patients
Evaluate mobile health outreach strategy post COVID-19 and develop plan for increased access	Track utilization
Invest in education, guided assistance and financial navigation resources to support the Medicaid eligible, but not yet enlisted, population	Track number of newly enlisted Medicaid patients
Invest in digital enhancements that educate and improve ease-of-use	Track utilization of marketing/education tools

UNC Health Rex Strategy: Mental Health

With mental health challenges continuing to rise across all demographics, we commit to advocacy, system improvements and deep investments that allow for greater access to mental and behavioral health providers, education and resources. We will continue to encourage collaboration and compassionate care and outreach to those who struggle.

Mental Health	
<i>Actionable Items</i>	<i>Accountability/Measurement</i>
Develop new goals and pathways for Standardized Opioid Prescribing Schedules (SOPS) and Enhanced Recovery After Surgery programs (ERAS) to reduce the number of opioids prescribed	Track via dashboard
Expand behavioral health services of UNC Pediatrics and Adolescent Psychiatry to UNC Rex Main and UNC Rex Holly Springs Emergency Departments	Implement new program and track utilization
Expand utilization of Project ECHO and collaboration with UNCPN primary care sites	Track utilization
Increase investment in teammate mental health resources to encourage well-being and limit burnout	Track utilization

Contact Information

- Through greater internal and external collaboration and focused initiatives UNC Health Rex aims to create a culture of equity and improve the lives of those who live and work in Wake County.
- If you have questions about this document, please contact tellmemore@unchealth.unc.edu
- More information about the Wake County Community Health Needs Assessment, Implementation Plan, and an interactive data dashboard is available to the public. Please visit www.LiveWellWake.org

2022 Live Well Wake Data Dashboard

The 2022 Live Well Wake Data Dashboard provides a central location to review data in order to inform Community Health Needs Assessment Prioritization.

- The Dashboard contains **primary data** (*data that was directly collected*) and **secondary data** (*data from outside sources*). Explore survey data directly in the [Community Health Opinion Survey story](#), or see it incorporated throughout the other data stories.

- The Dashboard uses Mecklenburg, NC and Travis, TX as "**peer counties**" who share similar characteristics to Wake. We compare to peer counties and the state to put the data into some additional context.

Tips for using the dashboard

- HOVER over any datapoint to see its details
- FILTER the data by subpopulations and subcategories by clicking the drop down menus

Wake Data Dashboard Tutorial Video



Color Guide

 Survey data	 Secondary Peer County Data
 Focus Group highlights	 Secondary Peer State Data
 Secondary Wake Data	